

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 08-0298

ORIGINAL

Regarding a complaint by (Person making the complaint): John Harrington St. Germaine II
Against (Utility name): Ameren IP
As to (Reason for complaint) Billing issues

in Champaign Illinois.

CHIEF CLERK'S OFFICE
2008 MAY -5 A 10:48
ILLINOIS
COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 603 E. Clark St #31 Champaign IL
The service address that I am complaining about is 603 E. Clark St #31 Champaign IL
My home telephone is (217) 355-5277 61820
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (217) 355-5277
My e-mail address is _____ I will accept documents by electronic means (e-mail) ☐ Yes ☒ No

(Full name of utility company) Ameren IP (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-IL Admin. Part 280.130 (a)(1)(B), (D)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

① This complaint is about a total \$2,096.53 past due ammount, in the name of two relatives, one deceased. The bill was mailed to their addresses and paid by them. Recently and unilaterally the bill was reassigned when @ 2,100 past due, with a demand for full or a large partial payment and a payment schedule.

② This is unjust, unreasonable, and health threatening.

Please clearly state what you want the Commission to do in this case: Maintain Service at this address, with normal hook-up options at future addresses, allow the utility to write off the past due ammount at no fault to person making complaint, and allow a payback from LIHEAP if funding becomes reavailable, or other agencies.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: April 23, 2008
(Month, day, year)

Complainant's Signature: John H. St. Germaine II

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

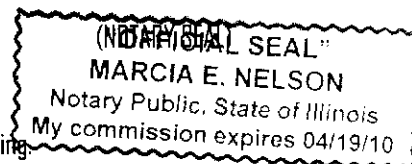
A notary public must witness the completion of this part of the form.

I, John H. St. Germaine II, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

John H. St. Germaine II
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) May 1, 2008

Marcia E. Nelson
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.